How to (cont...):

REDIAL A NUMBER

To call the last dialled number:

Press RD twice to call the last dialled number.

To call a previously dialled number:

- 1. Press RD to enter the Placed list.
- Press the scroll keys (→) or (▼) until you reach the desired entry in the list.
- 3. Press the RD or the **Send** soft key to place the call.

MUTE OR UN-MUTE A CALL

Press the to mute or un-mute a call.

FORWARD A CALL

- Press the Menu soft key.
- Select Features and then Call Forward.
- 3. Select the desired forward type: Always Forward, Busy Forward, or No Answer Forward.
- 4. Enter the destination number you wish to forward calls to.
- For **No Answer Forward**, press the scroll keys () or () to select the desired ring time.
- Press the Save soft key to accept the change.

CREATE A CONFERENCE CALL

- 1. Press the Conference soft key during an active call.
- 2. Enter the extension or external number of the second party, then press the **Send** soft key.
- 3. Press the Conference soft key again when the second party has answered the call.
- All parties are now joined in the conference call.

PLACE A CALL ON HOLD & THEN RESUME THE CALL

To place a call on hold:

Press or press the **Hold** soft key during an active call.

To resume a call from hold:

Press or press the **Resume** soft key when a call is on hold.

If there is more than 1 call on hold:

• Press the scoll keys • or • to select the desired held call, then press or tap the **Resume** soft key to retrieve the desired call.

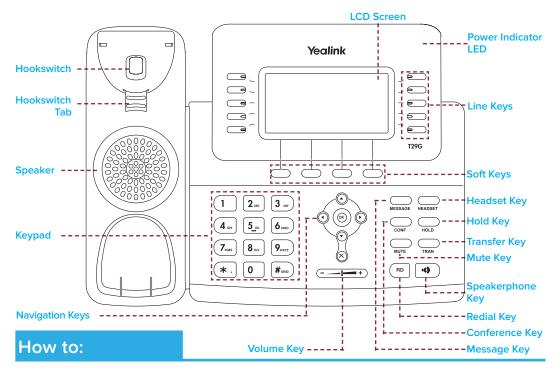


Yealink SIP-T29G Gigabit Colour IP Phone

Quick Reference User Guide



Layout & Features:



PLACE A CALL

Using a handset:

- 1. Pick up handset.
- 2. Enter number and press the **Send** soft key.

Using a headset:

- With the headset connected, press to activate headset mode.
- Enter number and press the Send soft key.

Using speakerphone:

- 1. With the handset on-hook, press
- 2. Enter number and press the **Send** soft key.



You can alternate between headset, speakerphone and handset by pressing the corresponding key.

ANSWER/END A CALL

Using a handset:

Pick up handset / Return handset or press End Call soft key.

Using a headset:

Using speakerphone:

Press

TRANSFER A CALL

Blind Transfer - The call is transferred directly without the need to announce the caller:

- 1. Press or the **Transfer** soft key during the active call, the call is then placed on hold.
- 2. Enter the receiving number you want the call transferred to.
- 3. Press or the **Transfer** soft key.

Attended Transfer - Allows you to announce the caller prior to releasing the call:

- 1. Press or the **Transfer** soft key during the active call, the call is then placed on hold.
- 2. Enter the number you want to transfer to and wait for the call to dial and connect.

When the second party answers, announce the call and then press or the **Transfer** soft key.

ACCESS VOICEMAIL

- . Press or press the **Connect** soft key.
- 2. When prompted, enter **PIN-Code** and press #===
- For new messages, press 1
- For saved messages, press 2 ALIC
- For advanced voicemail settings, press 5_x

MANAGE CALL HISTORY

- 1. Press the **History** soft key to view the **Placed, Missed** or **Missed** call log.
- 2. Press (•) or (•) to search and select an entry from the list.
- Press the **Send** soft key to place a call, or the **Delete** soft key to delete the highlighted entry from the list.
- Press the Option soft key and select Add to Contacts to add the entry to the local directory, OR for existing entries.
- Press the Edit soft key to edit the phone number of the entry before placing the call.

ADD A NEW CONTACT

- 1. Press the **Directory** soft key and then press the **Add** soft key.
- 2. Select the **Directory** the contact will be added to.
- Enter the contact's Name and Number.
- Press the Save soft key.